



**NORÐAN**  
Original Viking Age Jewellery

## **Right of Return**

We take great pride in our work and we want you to be totally happy with your order. We will refund your money in full or change any orders sent back within 14 days. (This does not apply to special, bespoke orders, such as gold rings).

We also accept responsibility for any orders lost or damaged in the post. They can return the available goods without information of reasons within two weeks by return of the goods. The term begins on receipt of this instruction in text form (e.g., as a letter, E-mail), but not before entrance of the goods with the receiver (by the returning delivery of similar goods not before entrance of the first part delivery) and also not before fulfillment of our obligations of information in accordance with § 312c paragraph 2 Civil Code in connection with § 1 paragraph 1, 2 and 4 Civil Code InfoV. Only with goods which are not available to send as a package (e.g., with bulky goods) you can explain the return also by withdrawal desire in text form. For the protection of the term the punctual sending of the goods or the withdrawal desire is enough. In every case the return on our expenses and danger takes place. The return or the withdrawal desire wears to take place:

### **Northan**

Alban Depper  
Peermoor 12a  
DE-23923 Herrnburg  
www.northan.net  
alban@northan.net  
Tel: +49 (0)38821 – 655 03

## **Return Consequences**

In case of an effective return the achievements received on both sides are granted back and if necessary pulled uses (e.g., use advantages) are to be given change. With a deterioration of the goods worth substitute can be required. This is not considered if the deterioration of the goods is due exclusively to their test - how it would have been possible to you possibly in a shop. Incidentally you can avoid the obligation to the worth substitute with one by the introduction as directed of the thing occurred deterioration, while you do not take the goods like your property in use and refrain from everything what impairs their value. Obligations to the allowance of payments must be fulfilled within 30 days. The term begins for you with sending the goods or the withdrawal desire, for us with the reception.

## **Exclusion of the Revocation Right**

Among other things the revocation right does not exist with contracts for the delivery of goods which are made after customer's specification or are cut unambiguously on the individual needs or which are not suitable on the basis of their state for a return or can quickly go bad or whose best-before date would be crossed, for the delivery of audionotes or video recordings or from software, provided that the supplied data mediums have been unsealed by the consumer as well as for the delivery of newspapers, magazines and illustrated (unless the consumer has delivered its contract explanation for the delivery of newspapers, magazines and illustrated by telephone). End of the return instruction.